

# InSite Services

One Source. More Resources.

## Fact Sheet

Clean Harbors InSite Services places selected, dedicated, cross-trained Clean Harbors personnel at customer facilities to assist with their environmental, compliance, and waste management program needs. The InSite team can manage the collection and packaging of waste materials, satellite accumulation areas, and waste storage areas, as well as assist with a variety of regulatory needs, or run your recycling and RCRA treatment processes.

The team is hands-on, technical, and multi-disciplined and provides quality customer service and insightful solutions to support your organization's cost controlling measures, waste minimization efforts, and efficiency improvements. Outsourcing your environmental management program also reduces your risk and liability associated with handling hazardous and non-hazardous waste streams and helps you stay in compliance with ever changing health, safety, and environmental regulations.

### Flexible Programs Designed to Fit Your Needs

InSite personnel will work with your team to design the program that best fits your needs. Whether you require a single field chemist or a 20-person team of diversified talent, Clean Harbors can design the right InSite Program to satisfy your specific requirements. Programs are flexible and can evolve as your business needs change.

We continuously evaluate the success of the program, identify areas for improvement, and make appropriate recommendations. As your requirements change, your InSite Program adapts seamlessly and cost-effectively.

### Dedicated, Professional, "Hands-on" Technical Personnel

Quality-driven personnel are selected to fit the skills and experience that your organization requires. In addition, Clean Harbors provides the innovative tools and resources to maintain Clean Harbors and regulatory training standards.

InSite personnel participate in regularly scheduled internal calls and meetings to share best management practices, safety news, and internal and/or regulatory alerts, which alert us to changes on the horizon.



## Advantages of Using InSite Services

### Health & Safety is Clean Harbors' #1 Priority.

Clean Harbors' aggressive goal in achieving the lowest TRIR and DART rates is tracked continuously. The trend in achieving excellent health and safety results throughout the company sets us apart from other environmental services companies. Our number one priority is the health, safety, and compliance of our operations on your sites and ours. Employees at all levels of the company share this philosophy and are committed to ensuring our safety goals are met.

### Vast Resources are Available to You.

Leveraging our extensive disposal asset network, resources, technology, and robust infrastructure, our InSite teams handle the widest range of services. InSite Service teams are also supported in various capacities throughout Clean Harbors' organization—from the local team to the corporate team—for labor, equipment, training, technology, and EH&S compliance.

### Benefit from Clean Harbors Online Services.

Clean Harbors' complimentary Online Services provide comprehensive waste and compliance management tools to help customers manage their EH&S programs more efficiently. Online Services offer improved productivity for the customer and for our InSite Services team by streamlining waste tracking, order processing, regulatory reporting, inventory control, manifesting, and more.

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### Innovative, Knowledgeable, “Can Do” Attitude

InSite employees are well versed in the depth and breadth of our services and are no strangers to working in the field in adverse conditions, having to think quickly on their feet with no room for error, developing innovative skills, gaining hands-on experience, and building the confidence of a “can do” attitude while staying focused on safety and regulatory compliance.

### Reliable and Comprehensive Deliverables

The InSite Services team develops a professional business partnership with your organization striving for success for all parties. To be successful, the InSite team knows the importance of delivering reliable, on-time dependable service and deliverables that go above and beyond the norm. The deliverables are comprehensive in ensuring health and safety standards, quality, customer service, and customer expectations are met.

