

Clean Harbors Online Services

Redesign Update: January 2024



New Redesign for Clean Harbors Online Services (CHOS)

- We are excited to announce that we are rolling out a new user experience for Clean Harbors Online Services (CHOS) on January 13th
- The new Online Services portal is built on modern, more secure technology and comes with a completely redesigned user experience
- More features and functionality is being planned for 2024 and beyond



Clean Harbors Online Services has a new look!

OLD LOOK

Home View/Select Generators Waste Inventory Profiles Rolloff Drum Requests Reports

Welcome Michael Schmidt (mschmidt@stepan.com)

Featured Service

Want to place your next Drum Order online?

Online Drum Scheduling simplifies and expedites scheduling drum disposal with Clean Harbors by providing unmatched services for our customer.

It's as Easy as 1 - 2 - 3

- Select your profiles
- Schedule a pick up date
- Submit your request

To Begin

- Select View/Select Generators
- Pick your company code
- Choose Drum Requests

Go Paperless—Get Your Clean Harbors Invoices Via Email and Be Great!

Simplify receiving your invoices by having Clean Harbors send your invoices by email today.

- Eliminate paper
- Promptly receive your invoices
- Forward invoices within your company without scanning documents
- Easily send your invoices to individuals or a generic distribution list
- Know your invoices won't be lost in the "paperwork" on someone's desk

News & Information

Profile Approval Notifications

When you submit your profiles online, Clean Harbors will notify you when they are approved. Profile approval notifications are sent each morning summarizing all profiles approved from the prior day. These emails are designed to quickly share approval information with you. Use these notifications to schedule waste service.

Email Notifications Include:

- Generator code
- Generator name
- Profile number
- Waste description
- Waste classification code

Benefits:

- Saves you valuable time
- Easier for you to do business with us
- Allows you to schedule service faster

Don't forget to check your spam folder if your company filters out emails.

Generic Profiles

Generic profiles are intended to allow shipment of identical waste streams among different locations within an organization, using the same profile. This results in fewer profiles for you to create and manage. We have expanded the visibility of generic profiles within the "Profiles" tab. You now have visibility to generic profiles within all accounts that can ship these profiles. There has been no change to the ability to edit generic profiles; this exists only within the account where they were originally created.

The following criteria must be met for profiles to be classified as generic:

- The waste shares the same attributes such as composition, physical and chemical characteristics, process generating and regulatory information.
- The person signing the profile has authority on behalf of all locations using the profile.
- A signed Generic Profile Agreement is in place.

Support

- Contact Online Services
- Online Drum Scheduling Quick Reference Guide
- Materials & Supplies Quick Reference Guide
- Letter of Agency, User Rights Form
- Supplemental Profile Documents & Forms
- Online Services Paperwork Printing Schedule
- CustomPack® (self-pack) Supplemental Documents & Forms
- View Pickup Schedules
- Customer Resource Center - contact numbers, invoice, payment, tax & recovery fee information & more
- Clean Harbors Holiday Schedule
- Regulatory Links

NEW LOOK!

Online Services - Home Michael MC Clean Harbors

Hello, Michael

Welcome to Clean Harbors Online Services

Change Location World Airport, CA : W11010
200 Wisconsin Avenue, Los A... | EPA ID: CAL000 000

Reports Waste Profiles Drum Request

Waste Inventory Rolloff Container Inventory

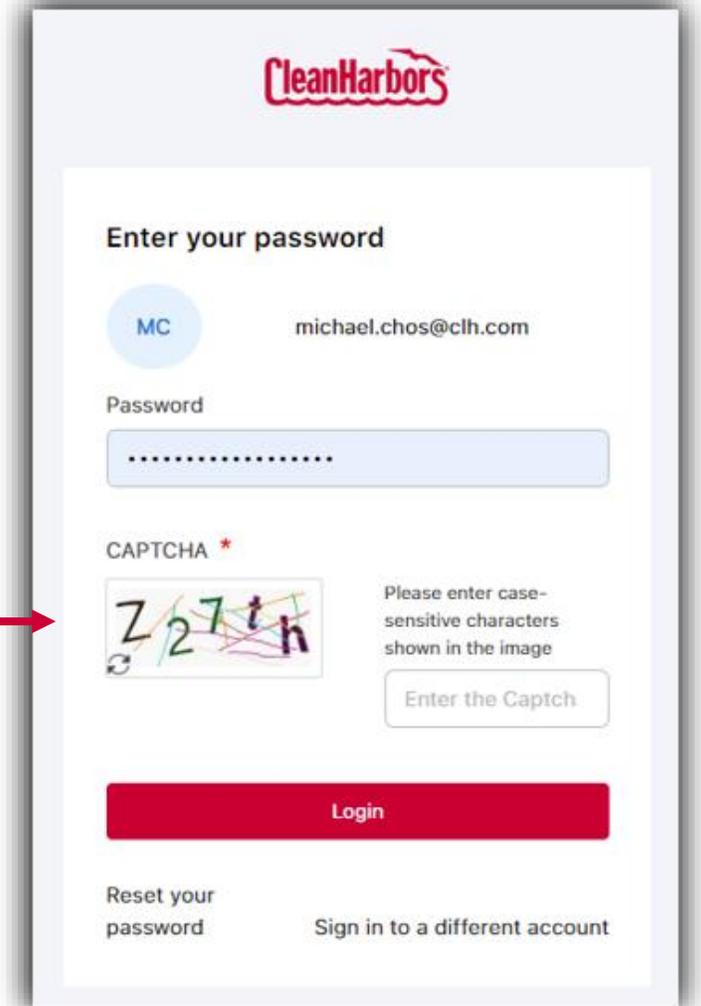
Privacy & Terms



How to Login

- If you've accessed CHOS since January 1st, 2021, there will be no change to your current CHOS username and password
- Login using your existing Username and Password
- **NEW!** Users must now complete a CAPTCHA

Note: Microsoft Edge Browser works the best.



CleanHarbors

Enter your password

MC michael.chos@clh.com

Password

.....

CAPTCHA *

Z 2 7 i h

Please enter case-sensitive characters shown in the image

Enter the Captch

Login

Reset your password

Sign in to a different account

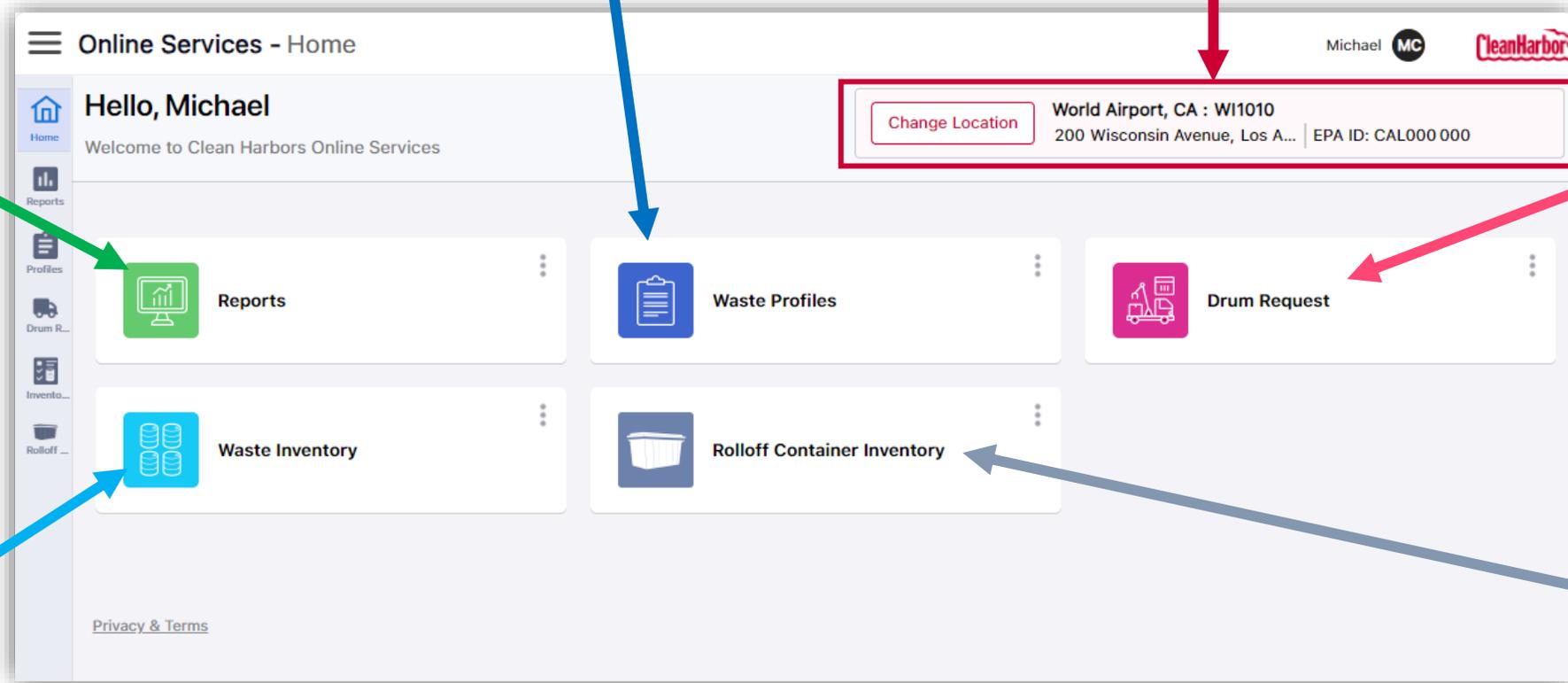


Home Page

Paperless profile creation and approval process

Important to check often: Click on the Company Name, Address and EPA ID to launch the location navigation feature,

Reports that help to gather information to meet federal, state, and internal reporting requirements



Drum request enables the customer to schedule a pickup of waste

Manage waste inventory located in waste storage locations

Only shown to specific customers with Rolloff Containers

Note: Not all customers see all tiles. Existing CHOS permissions carried forward to the new CHOS.



Quick References Guides Available To You

- Resources: <https://www.cleanharbors.com/chos-reference-guides>
- Login: <https://www.cleanharbors.com/chos-login-guide>
- Profile
 - Custom: <https://www.cleanharbors.com/chos-waste-profile-custom>
 - Template: <https://www.cleanharbors.com/chos-waste-profile-template>
- Drum Request: <https://www.cleanharbors.com/chos-drum-request>
- Waste Inventory: <https://www.cleanharbors.com/chos-waste-inventory>
- Reports: <https://www.cleanharbors.com/chos-reporting>

